

### Dangerous goods: Prohibitions and restrictions

To comply with current transport legislation and to protect the health, safety and wellbeing of all employees and customers, Royal Mail restricts or prohibits the sending of items which are potentially dangerous or harmful. Citipost mail support and adhere to Royal Mail's guidelines on restricted and prohibited goods and so must our customers.

The list of prohibited and restricted items reflect the terms and conditions contained within Royal Mail's inland letter scheme and are updated from time to time to reflect the latest transport legislation and advice. The most up-to-date lists are available on the Royal Mail wholesale website.

Failure to comply with the legal requirements for the transport of dangerous goods puts lives at risk and is a criminal offence which may be subject to prosecution resulting in a fine or imprisonment. Please click on the link below to access the Royal Mail dangerous goods booklet which provides further information. This document and link was correct and up to date as of 22/04/15.

http://www.royalmail.com/sites/default/files/International-prohibitions-and-restrictions-leaflet-consumers\_0.pdf

Despite the best endeavours of Citipost Mail to keep all resources as up to date as possible, all Citipost Mail services are subject to Royal Mails stringent User Guide and guidelines. Therefore the onus is on the customer to ensure they are checking Royal Mails most up to date guidelines at all times.

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 Unit 1
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 Berristow Lane
 South Normanton
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 DE55 2JL
 United Kingdom

 Citipost Mail Ltd
 Registered No. 03756000
 VAT No. 881 8531 94
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#### Dangerous goods: Valuables

In compliance with Royal Mail's guidelines, valuables are items you cannot send in the post and are generally defined as money and jewellery.

- 1. Any item of jewellery (including diamonds and precious stones).
- 2. Watches (the cases of which are made totally or mainly of precious material).
- 3. Any precious material that has been made to add value to the raw material, including coins used for ornamental purposes.
- 4. Any similar articles (to 1-3 above) with a value other than the value of the workmanship and/or an intrinsic value (when used in relation to the content of an item, means that it has an inherent monetary value relating to its essential nature).
- 5. Money (including, coins, bank notes, postal orders, cheques; unused postage and revenue stamps and national insurance stamps; exchequer bills, bills of exchange, promissory notes and credit notes; bonds, coupons and other investment certificates; and coupons, vouchers, tokens, cards, stamps and other documents that can be exchanged for money, goods or services).

Please be aware that it is the responsibility of you, our customer to ensure that you check whether the items you are sending are restricted. Restrictions may vary country to country, and you must not send any item addressed to a country where the item is prohibited. Any items which resemble prohibited goods may be subject to additional scrutiny by the relevant authorities and may therefore be subject to delays. If you fail to comply with these regulations, this may affect your ability to claim compensation and could result in prosecution. We reserve the right to refuse to accept any other items not listed which is banned by law or deemed in our opinion to be dangerous or harmful to our staff or the general public. Please be aware any goods of this nature sent through Citipost Mail may be seized by government authorities, securely destroyed or returned as deemed appropriate by Citipost Mail.

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### Dangerous goods: Consumer warning markings

Some everyday household items bear consumer markings which may or may not indicate that these are dangerous goods. The following markings and symbols would indicate that the product is deemed as dangerous goods.



Note: A product bearing the corrosive marking (depicted far right above is NOT classified as dangerous goods if the signal word and hazard statement 'Danger - causes serious eye damage' applies. Unless specifically permitted (as shown in the A-Z list) dangerous goods are forbidden in the mail.

For any mail or packages which need to be labeled with an ID8000 label or a lithium battery handling label please follow the instructions in this image:

Please make sure your items are labelled correctly accordingly.





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### Examples of prohibited goods

ltem	Туре	International	Domestic
Aerosols containing flammable, non-flammable and toxic gases (including spray paints, lacquers, solvents, air fresheners, oven cleaners, etc.)	Prohibited	No	No
Alcoholic beverages with an alcohol content greater than 70% ABV	Prohibited	No	No
Ammunition (excluding lead pellets and other airgun and airsoft projectiles)	Prohibited	No	No
Batteries that are classified as dangerous goods by the latest edition of the Technical Instructions for Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organisation (ICAO) including wet spill able lead acid/lead alkaline batteries (e.g. car batteries), used alkaline and nickel metal hydride batteries, lithium batteries when not sent with or in equipment and damaged batteries of any type.	Prohibited	No	No
Clinical and medical waste (e.g. contaminated dressings, bandages and needles)	Prohibited	No	No
Controlled drugs and narcotics (such as cannabis, cocaine, heroin, LSD, opium and amyl nitrate)	Prohibited	No	No
Corrosives (including dyes, acids, corrosive paint and rust removers, caustic soda, mercury and gallium metal)	Prohibited	No	No
Counterfeit currency, bank notes and stamps (including any false instrument, or copy of a false instrument within the meaning of section 5 of the Forgery and Counterfeiting Act 1981)	Prohibited	No	No
Dry ice (UN1845) when used as a coolant for UN3373 or for other perishable items	Prohibited	No	No







Electronic items that contain batteries exceeding 100Wh (including electric bicycles, wheelchairs and some high performance laptops)	Prohibited	No	Νο
Environmental waste (including used batteries and used engine oil)	Prohibited	No	No
Explosives (including fireworks, flares, blasting caps, christmas cracker snaps)	Prohibited	No	Νο
Flammable liquids (including petroleum, lighter fluid, certain adhesives, solvent based paints, wood varnish, enamels and acetones including nail varnish removers)	Prohibited	No	No
Flammable solids (including magnesium, phosphorous, potassium, sodium, zinc and fire lighters)	Prohibited	No	Νο
Frozen water (e.g. packs of ice)	Prohibited	No	No
Gases, including flammable, non-flammable, toxic and compressed gases (including gas cylinders for camping stoves, butane, ethane, propane, fire extinguishers and scuba tanks)	Prohibited	No	No
Goods made in foreign prisons (except those imported for a non-commercial purpose, of a kind not manufactured in the United Kingdom, or those in transit)	Prohibited	No	No
Human and animal remains (including ashes)	Prohibited	No	No
Obscene publications and unlawful indecent images and pornography, including pornography as detailed in Part 5 of the Criminal Justice and Immigration Act 2008 and indecent photographs or pseudo-photographs of a child as detailed in section 160 and 161 of the Criminal Justice Act 1988	Prohibited	No	No

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Infectious substances and pathogens (UN2814 or UN2900) as classified in the latest edition of the Technical Instructions for Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organisation (ICAO)	Prohibited	Νο	No
Lighters and refills containing flammable liquid or gas (including used butane and petrol cigar and cigarette lighters)	Prohibited	No	No
Live animals and reptiles (e.g. snakes, mice and rodents)	Prohibited	No	No
Live creatures, insects and invertebrates classified as dangerous within the Dangerous Wild Animals Act 1976 (e.g. venomous spiders)	Prohibited	No	No
Magnetised material with a magnetic field strength of 0.159A/metre or more at a distance of 2.1 metres from the outside of the package (e.g. Certain PA Systems)	Prohibited	No	No
Matches	Prohibited	No	No
Oxidising materials or organic peroxides (including disinfectants, nitrates and hair dyes or colourants containing peroxide)	Prohibited	No	No
Pesticides (e.g. weed killer and any chemical used to kill pests and insects including fly sprays)	Prohibited	No	No
Poisons, toxic liquids, solids and gases (including substances that are liable to cause death or injury if swallowed or inhaled or by skin contact, including arsenic, beryllium, cyanide, fluorine, rat poison)	Prohibited	No	No
Radioactive material and samples that are classified as dangerous goods in the latest edition of the Technical Instructions for the Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organisation (ICAO) such as luminous dials from aircraft.	Prohibited	No	No

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Solvent-based paints, wood varnishes and enamels	Prohibited	No	No
Waste, dirt, filth or refuse (including household waste)	Prohibited	No	No
Weapons (including section 5 firearms, CS gas and pepper sprays, flick knives, tasers and stun guns)	Prohibited	No	No







### Examples of restricted goods

Item	Туре	International	Domestic	Conditions	Packaging
Aerosols for personal grooming or medicinal purposes (including deodorants, body sprays, hair sprays, shaving and hair removal creams and asthma inhalers)	Restricted	No	Yes	*Volume per item must not exceed 350ml. No more than two items can be sent in any one package.	Valves must be protected by a cap or other suitable means to prevent inadvertent release of the contents during transport. Aerosols must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. An ID8000 label must be applied. The sender's name and return address must be clearly visible on the outer packaging.
Alcoholic beverages with an alcohol content less than 24% ABV (e.g. beer, wine and champagne)	Restricted	Yes	Yes	*Volume per item must not exceed 1 litre.	Wrap in polythene and seal with tape. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from breakage. Mark as 'FRAGILE' when sending glass bottles. The sender's name and return address must be clearly visible on the outer packaging.
Alcoholic beverages with an alcohol content less than 70% ABV but greater than 24% ABV (e.g. gin, rum, vodka, whiskey)	Restricted	No	Yes	*Volume must not exceed 1 litre per item. No more than two items can be sent in any one package. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	The items must be securely closed and placed in a leak-proof liner, such as a sealed polythene bag. Surround with absorbent material and sufficient cushioning material to protect each item from breakage. Mark as 'FRAGILE' when sending glass bottles. The sender's name and return address must be clearly visible on the outer packaging.
Asbestos	Restricted	No	Yes	*Samples of asbestos may be posted provided the sample is fixed within an inert material such as a glue or resin.	Surround with cushioning material e.g. bubble wrap. The sender's name and return address must be clearly visible on the outer packaging.
Balloons filled with non- flammable gas	Restricted	No	Yes		Must be clearly marked on the outer packaging with the words 'BALLOONS FILLED WITH NON-FLAMMABLE GAS'
Batteries, specifically new alkaline, nickel metal hydride (NiMH) or nickel cadmium (NiCd)	Restricted	Yes	Yes	*Must be new and sent unopened in their original retail packaging	Surround with cushioning material e.g. bubble wrap. The sender's name and return address must be clearly visible on the outer packaging.

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Batteries, specifically new and used lithium ion and lithium polymer when sent with equipment (e.g. rechargeable batteries)	Restricted	No	Yes	*The maximum number of batteries allowed in each package is the minimum number required to power the equipment plus two spares. The maximum net quantity of cells or batteries is 5kg per package. Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be packed in inner packaging that completely enclose the cell or battery. Cells and batteries must be protected against short circuit, including protection against contact with conductive materials within the same packaging that could lead to a short circuit. The equipment sent with cells or batteries must be packed in prevent accidental activation. Lithium battery handling label to be applied. The sender's name and return address must be clearly visible on the outer packaging.
Batteries, specifically new and used lithium ion and lithium polymer when contained in equipment (e.g. rechargeable batteries)	Restricted	Yes	Yes	*Each package must contain no more than four cells or two batteries installed in equipment. The maximum net quantity of cells or batteries is 5kg per package. Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services for destinations within the UK.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be protected against short circuit. The equipment containing cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation. The sender's name and return address must be clearly visible on the outer packaging.

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Batteries, specifically new and used lithium metal and lithium alloy when sent with equipment (e.g. non-rechargeable batteries)	Restricted	No	Yes	*The maximum number of batteries allowed in each package is the minimum number required to power the equipment plus two spares. The maximum net quantity of cells or batteries is 5kg per package. The lithium content must not be more than 1g per cell or 2g per battery. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be packed in inner packaging that completely encloses the cell or battery. Cells and batteries must be protected against short circuit, including protection against contact with conductive materials within the same packaging that could lead to a short circuit. The equipment sent with cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation. Lithium battery handling label to be applied.
Batteries, specifically new and used lithium metal and lithium alloy when contained in equipment (e.g. non- rechargeable batteries)	Restricted	Yes	Yes	*Each package must contain no more than four cells or two batteries installed in equipment. The lithium content must not be more than 1g of per cell or 2g per battery. The maximum net quantity of cells or batteries is 5kg per package. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services for destinations within the UK.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be protected against short circuit. The equipment containing cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation. The sender's name and return address must be clearly visible on the outer packaging.

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Batteries, specifically new wet, non-spillable (e.g. sealed lead acid batteries)	Restricted	No	Yes	*Batteries must comply with Special Provision 238 of the UN Recommendations on the Transport of Dangerous Goods, Model Regulations (please check with the manufacturer or distributor). Batteries must be new and sent in their original retail packaging. No more than 1 battery in any one package. Maximum weight 1.5kg.	Item must be protected against short circuit (by the effective insulation of exposed terminals) and securely packaged. Package must be marked "NOT RESTRICTED" and "SPA67 / SP238". The sender's name and return address must be clearly visible on the outer packaging.
Biological substances including diagnostic specimens e.g. blood and urine. Category B (UN3373) as classified in the latest edition of the Technical Instructions for Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organisation (ICAO).	Restricted	No	Yes	*May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution. The total sample volume/mass in any parcel should not exceed 50ml/50g.	All biological substances must be posted in packaging that complies with Packaging Instruction 650, such as our Safebox product. The sender's name and return address must be clearly visible on the outer packaging.
Christmas crackers	Restricted	Yes	Yes	*Can only be sent new in their made up form in their original retail packaging. The 'snap or 'banger' must be removed from parcels intended for BFPO.	

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Electronic items sent with lithium batteries of any kind (including laptops, mobile phones, digital cameras, MP3 players, portable DVD players and Sat Nav's etc.) when not installed in the electronic item	Restricted	No	Yes	*The maximum number of batteries allowed in each package is the minimum number required to power the equipment plus two spares. The maximum net quantity of cells or batteries is 5kg per package. For lithium ion/polymer batteries the Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery. For lithium metal/alloy batteries the lithium content must not be more than 1g per cell or 2g per battery. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be packed in inner packaging that completely encloses the cell or battery. Cells and batteries must be protected against short circuit, including protection against contact with conductive materials within the same packaging that could lead to a short circuit. The equipment sent with cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation. Lithium battery handling label to be applied.
Electronic items sent with lithium batteries of any kind (including laptops, mobile phones, digital cameras, MP3 players, portable DVD players and Sat Nav's etc.) when contained in the electronic item	Restricted	Yes	Yes	*Each package must contain no more than four cells or two batteries installed in equipment. The maximum net quantity of cells or batteries is 5kg per package. For lithium ion/polymer batteries the Watt- hour rating must not exceed 20Wh per cell or 100Wh per battery. For lithium metal/alloy batteries the lithium content must not be more than 1g per cell or 2g per battery. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services for destinations within the UK.	Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3. Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested. Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air. Cells or batteries that are defective for safety reasons, or that have been damaged, are forbidden. Cells and batteries must be protected against short circuit. The equipment containing cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation. The sender's name and return address must be clearly visible on the outer packaging.

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Guns for sporting use	Restricted	Yes	Yes	Guns intended for sporting purposes - including Section 1 and Section 2 firearms, low-powered air guns and their component parts - may be sent but subject to domestic controls on the possession of firearms. Use 1st Class as the minimum service.	The sender's name and return address must be clearly visible on the outer packaging.
Lighters (when new and unused)	Restricted	Yes	Yes	*Must be new, empty and sent unopened in their original retail packaging	The sender's name and return address must be clearly visible on the outer packaging.
Liquids over 1 litre	Restricted	Yes	Yes	*Volume per item of any liquid sent Internationally must not exceed 1 litre. Some liquids, such as alcohol or paints, have their own additional restrictions. The items must be securely closed and placed in a leak-proof liner, such as a sealed polythene bag, so that any inadvertent leakage is contained within the outer packaging.	Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from breakage. Mark as "FRAGILE" when sending glass bottles. The sender's name and return address must be clearly visible on the outer packaging.
Live creatures, insects and invertebrates (e.g. bees, caterpillars and stick insects)	Restricted	Yes	Yes	*Bees, caterpillars, cockroaches, crickets, destroyers of noxious pests, earthworms, fish fry and eggs, leeches and other parasites, lugworms, maggots, mealworms, pupae and chrysalides, rag worms, silkworms, spiders, stick insects and some other insects are allowed.	Must be boxed and packaged to protect the creatures, our staff and our customers from harm. Use 1st Class as the minimum service. Items must be clearly marked "URGENT - LIVING CREATURES - HANDLE WITH CARE". The sender's name and return address must be clearly visible on the outer packaging.
Lottery tickets	Restricted	No	Yes	*Foreign lottery tickets are prohibited. UK lottery tickets are allowed in domestic post.	

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Magnetised material (including loud speakers) other than those that are prohibited	Restricted	Yes	Yes	*The magnetised material should have a magnetic field strength of less than 0.159A/m at a distance of 2.1m from the outside of the package.	Wrap soft packing material at least 2cm thick around each item. The sender's name and return address must be clearly visible on the outer packaging.
Nail varnish or nail polish	Restricted	No	Yes	*Volume per item must not exceed 30ml. No more than four items can be sent in any one package. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	Bottles of nail varnish must be placed in strong outer packaging and be so packed, secured or cushioned in such a way that they cannot break, be punctured or leak their contents into the outer packaging. An ID8000 label must be applied. The sender's name and return address must be clearly visible on the outer packaging.
Perfumes and aftershaves (including eau de parfum and eau de toilette)	Restricted	No	Yes	*Can only be sent boxed in retail packaging. Volume per item must not exceed 150ml. No more than four items in any one parcel/package. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services.	The perfume or aftershave must be within its original retail packaging and then placed in strong outer packaging. The inner packaging must be packed, secured or cushioned to prevent breakage or leakage of their contents into the outer packaging. An ID8000 label must be applied. The sender's name and return address must be clearly visible on the outer packaging.
Perishables (including flowers, fresh fruit, vegetables and frozen or chilled foodstuffs)	Restricted	No	Yes	*Should be able to withstand a journey of up to 48 hours. 1st Class as the minimum service.	Must be suitably sealed to prevent leakage or tainting of other items such as sealed in vacuum packs. Strong corrugated board box or purpose designed polystyrene pack. Packages must be clearly labelled "PERISHABLE". The sender's name and return address must be clearly visible on the outer packaging.
Prescription medicines and drugs sent for scientific or medical purposes (non-toxic and non- flammable including asthma inhalers)	Restricted	Yes	Yes	*May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution. Volume/mass per item must not exceed 50ml/50g	The medicines must be securely closed and placed in a leak proof liner such as a sealed polythene bag (for liquids) or a sift proof container (for solids). Must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. The sender's name and return address must be clearly visible on the outer packaging.

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Prescription medicines and drugs sent for scientific or medical purposes (toxic, flammable or toxic and flammable)	Restricted	No	Yes	*May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution. No more than 8 items can be sent in any one packet/parcel. Volume/mass per item must not exceed 50ml/50g. Use 1st Class or 2nd Class paid for via franking or on account, Special Delivery, Royal Mail Tracked® and Royal Mail Sameday® services for destinations within the UK.	The medicines must be securely closed and placed in a leak proof liner such as a sealed polythene bag (for liquids) or a sift proof container (for solids). Must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. An ID8000 label must be applied. The sender's name and return address must be clearly visible on the outer packaging.
Radioactive material and samples that are not classified as dangerous goods in the latest edition of the Technical Instructions for the Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organisation (ICAO) such as samples of granite rock.	Restricted	Yes	Yes		Surround with cushioning material e.g. bubble wrap. The sender's name and return address must be clearly visible on the outer packaging.
Sharp objects and instruments (including scissors and kitchen knives or utensils)	Restricted	Yes	Yes		Wrap heavy cardboard around sharp edges and points, strong enough to ensure that the contents do not pierce the outer packaging. Wrap each item with cushioning material. Place in a suitable outer container such as a padded envelope. The sender's name and return address must be clearly visible on the outer packaging





Vaccines that are not classified as dangerous goods	Restricted	Yes	Yes	*May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution. Volume/mass per item must not exceed 50ml/50g.	The vaccines must be securely closed and placed in a leak proof liner such as a sealed polythene bag (for liquids) or a sift proof container (for solids). Must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. The sender's name and return address must be clearly visible on the outer packaging.
Water-based paints, wood stains and enamels	Restricted	Yes	Yes	*Volume per item must not exceed 150ml. No more than 4 items can be sent in any one package. The items must be securely closed and placed in a leak-proof liner, such as a sealed polythene bag, so that any inadvertent leakage is contained within the outer packaging.	The items must be securely closed and placed in a leak-proof liner, such as a sealed polythene bag, so that any inadvertent leakage is contained within the outer packaging. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage. The sender's name and return address must be clearly visible on the outer packaging.

